

# 1<sup>st</sup> Class Kids Activity Club Privacy Policy

#### Our contact details

Name: Phil Chandler

Address: Deer-Byth House, New Deer, Aberdeenshire,

Phone Number: 0789 643897

E-mail: 1stclassfa@btinternet.com

Web address: www.1stclasskidsactivityclub.co.uk

### The type of personal information we collect

We currently collect and process the following information:

• Personal identifiers, contacts, and characteristics (for example, name, contact details and email addresses)

# How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

• To contact us via email regarding any query you may have.

We use the information that you have given us in order to respond properly to your email enquiry.

We may share this information with other individuals within the company.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

(a) Your consent. You can remove your consent at any time. You can do this by contacting Phil Chandler.



## How we store your personal information

Your information is securely stored on a secure computer system.

We keep your name & email address for 1 month. We will then dispose of your information by completely deleting the record from our computer system.

### Your data protection rights

Under data protection law, you have rights including:

**Your right of access** - You have the right to ask us for copies of your personal information.

**Your right to rectification** - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

**Your right to erasure** - You have the right to ask us to erase your personal information in certain circumstances.

**Your right to restriction of processing** - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

**Your right to object to processing** - You have the right to object to the processing of your personal information in certain circumstances.

**Your right to data portability** - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at <a href="mailto:1stclassfa@btinternet.com">1stclassfa@btinternet.com</a>, or Telephone 07896 438196 if you wish to make a request.



# How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at <a href="mailto:1stclassfa@btinternet.com">1stclassfa@btinternet.com</a>, or Telephone 07896 438196.

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Helpline number: 0303 123 1113

ICO website: <a href="https://www.ico.org.uk">https://www.ico.org.uk</a>